CLIENT CHARTER ACHIEVEMENT
VISA, PASS AND PERMIT DEPARTMENT
IMIGRATION PUTRAJAYA
(JANUARY - OKTOBER 2017)

TYPE OF BUSINESS	CLIENT CHARTER	% TOTAL TARGET ACHIEVED											
		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEPT	OCT	NOV	DIS
		SOCIAL VISIT PASS											
VISA WITH REFERENCE	(7 WORKING DAYS)	23	48	52	23	29	17	14	32	44	33		
SOCIAL VISIT PASS (SHORT TERM)	(1 WORKING DAYS)	100	96	94	97	96	97	96	97	96	99		
SOCIAL VISIT PASS (LONG TERM)	(30 WORKING DAYS)	100	78	95	92	93	93	91	97	96	91		
		PROFESSIONAL VISIT PASS											
ISLAMIC MISSIONARIES	(14 WORKING DAYS)	90	93	82	75	83	86	86	82	60	72		
PRACTITIONERS OF OTHER RELIGIONS	(30 WORKING DAYS)	84	55	52	79	86	86	78	80	69	64		
ARTIST	(7 WORKING DAYS)	17	21	60	70	50	50	59	64	13	21		
		OTHER CORE BUSINESS											
STUDENT PASS	(7 WORKING DAYS)	100	100	100	100	100	100	100	100	100	100		
MALAYSIA MY SECOND HOME	(1 WORKING DAYS)	99	98	99	98	100	100	100	100	100	100		
APEC BUSINESS TRAVEL CARD (ABTC)	(3 MONTHS)	100	100	100	100	100	100	100	100	100	100		