

FAQs Visa, Pass and Permit Division
As of 12th April 2021



SOALAN – SOALAN LAZIM
BAHAGIAN VISA, PAS DAN PERMIT
IBU PEJABAT
JABATAN IMIGRESEN MALAYSIA

(DIKEMASKINI PADA 12 APRIL 2021)

FREQUENTLY ASKED QUESTIONS
(FAQs) VISA, PASS AND PERMIT
DIVISION

IMMIGRATION DEPARTMENT OF MALAYSIA (JIM) PUTRAJAYA
(AS OF 12TH APRIL 2021)

TRANSAKSI VISA, PAS DAN PERMIT

1. Bagaimana saya boleh membuat temujanji bagi transaksi Visa, Pas dan Permit semasa / selepas tamat tempoh Perintah Kawalan Pergerakan?

Semua urusan temujanji berkaitan Visa, Pas dan Permit perlu dilakukan melalui atas talian sahaja di <http://sto.imi.gov.my>.

How do I make an appointment for transactions pertaining to Visa, Pas and Permit during or after the Movement Control Order (MCO) period ?

All appointments for transactions with regards to Visa, Pass, and Permit must be made online at <http://sto.imi.gov.my>.

2. Apakah saranan kepada pemegang **Pas Lawatan Sosial Jangka Panjang** mereka tamat sebelum atau semasa tempoh Perintah Kawalan Pergerakan (PKP)?

Kepada pemegang **Pas Lawatan Sosial Jangka Panjang** yang tamat pada 01 Februari 2020 hingga arahan PKP ditamatkan , mereka dikehendaki hadir ke pejabat imigresen terdekat untuk proses penyelarasan pas tertakluk kepada peraturan imigresen yang berkuatkuasa sebelum 30 Jun 2021

Kategori Pas Lawatan Sosial Jangka Panjang;

- Pas Suami/Isteri/anak kepada Warganegara
- Pas Janda/Balu kepada Warganegara
- Pas suami/isteri/anak Penduduk Tetap
- Pas Isteri Teraniaya
- Pas Rawatan & Pengiring Pesakit
- Pas Warga Emas
- Pas Lawatan Ikhtisas
- Pas Penggajian
- Pas Residen
- Pas MM2H
- Pas Pelajar
- Pas Tanggungan

What is the advice for long-term social visit pass holders whose passes have expired before or during the MCO period?

For Long Term Social Visit Pass holders whose passes have expired from 1st February 2020 until the end of MCO, they are required to present themselves to the nearest Immigration Office for the process of regularization of their pass before 30th June 2021.

Long Term Social Pass Category

- Husband / Wife / Children of Malaysian citizen
- Widow of Malaysian Citizen
- Husband /Wife / Children of Permanent Citizen
- Abused Wife
- Treatment and Accompanying of patient
- Senior Citizen
- Professional Visit Pass
- Employment Pass
- Resident Pass
- MM2H Pass
- Student Pass
- Dependent Pass

3. Bagaimana dengan pelawat asing yang pas telah tamat dan bercadang untuk meninggalkan Malaysia?

Semua pelawat asing yang telah tinggal lebih masa **mulai 01 Januari 2020 sehingga 21 April 2021** boleh meninggalkan negara ini sebelum 22 April 2021 tanpa perlu mendapatkan Pas Khas dari Pejabat JIM.

How about foreigners whose social visit passes have expired and intend to leave the country?

All foreigners who had overstayed from 1st January 2020 until 21st April 2021 may leave the country before 22nd April 2021 without obtaining a Special Pass from the Immigration Department of Malaysia.

4. Bolehkah pelawat asing tinggal di Malaysia selepas 21.04.2021?

Tidak boleh. Pelawat yang terkandas di **Malaysia selepas gagal meninggalkan negara sebelum atau pada 21 April 2021** dikehendaki memohon Pas Khas di pejabat Imigresen terdekat melalui temujanji atas talian (STO) untuk berada secara sah di Malaysia dengan mengemukakan Surat Sokongan daripada Kedutaan masing – masing di Malaysia.

Dokumen pembuktian mengenai tempat tinggal dan kemampuan kewangan sepanjang berada di negara ini hendaklah disertakan

Can a foreigner stay in Malaysia after 21st April 2021?

No, it is not allowed. Foreigners who are still stranded in Malaysia on 21st April 2021 need to apply for a Special Pass to extend their stay here. Appointments need to be made online through our STO system before coming to the nearest Immigration office. All applications must include a supporting letter from the respective Embassies/ High Commissions, proof of accommodation, and financial sufficiency while staying in the country.

5. Bolehkah pasangan kepada warganegara Malaysia memohon masuk dan berada di Malaysia?

Ya, boleh. Pasangan boleh mengemukakan permohonan Pas Lawatan Sosial (Isteri / Suami kepada Warganegara) di mana-mana Pejabat Imigresen Malaysia mengikut alamat keberadaan pasangan.

Can a spouse of Malaysian Citizen apply to enter and stay in Malaysia?

Yes. The spouse can submit a Social Visit Pass application (Wife / Husband Malaysian citizen) at any Immigration Office according to the spouse's residential address

6. Apa yang perlu dilakukan untuk membawa masuk isteri/suami dan anak-anak masuk ke Malaysia?

Semua permohonan adalah melalui **Permohonan Online di laman web Imigresen melalui Sistem MyTravel Pass (JIM)**, www.imi.gov.my.

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What needs to be done in order to bring in the wife / husband and children into Malaysia?

All applications need to be made through the MyTravel Pass (JIM) application in the Department's portal, at <https://mtp.imi.gov.my/myTravelPass/main>