

## 1. WHAT IS MACS?

With the intention to support the economic development of Iskandar Malaysia, MACS is developed to provide fast-track immigration clearance for non-Malaysian investors, business persons and professionals. The scope of MACS service is expanded to frequent travelers among the Citizens and Permanent Residents of Singapore and also for those who are holding relevant long term immigration pass, and frequently travel between Malaysia and Singapore for the purpose of working, studying and staying in Malaysia.

Hence, MACS holders can benefit from faster immigration processing during entry and exit via MACS lanes at:

- I. **Bangunan Sultan Iskandar, Johor Bahru.**
- II. **Kompleks Sultan Abu Bakar, Tanjung Kupang, Johor.**

MACS holders are also exempted from filling up the immigration arrival card (IMM.26). Entry and exit records to and from Malaysia shall be kept online and the usage of passport pages for stamping will be minimized.

Spouses and dependents (children) of MACS holders are also entitled to apply for this service, provided that they have obtained the relevant immigration pass.

**Note: MACS is simply a form of fast-track facilitation and does not act as an immigration pass or visa. Visitors are still required to obtain visa (if applicable) and will be issued with relevant immigration pass.**

## 2. PERIOD OF STAY

MACS holders are entitled to enter and remain in Malaysia according to the duration as stated in the relevant immigration pass issued.

### **MACS STICKER**

There are two (2) types of MACS sticker: -

#### Category A

Issued to Short Term Immigration Pass/ Social Visit Pass Holders.

Issued to non-Malaysian daily travelers and for Citizens and Permanent Residents of Singapore who are frequently traveling to Malaysia on social visit purposes.

How to apply?

Applications for MACS under this category can be submitted to MACS branch office in Singapore.

MEVAS ONE STOP CENTRE

No 1, Tanglin Road

#03-10/11/12 Orchard Parade Hotel

Singapore 247905

Tel : +65 6733 4207

Fax : +65 6735 5705

E-mail : [general@thirdlink.com.sg](mailto:general@thirdlink.com.sg)

### Category B

Issued to Long Term Immigration Pass

Issued to non-Malaysian daily travelers (**involved with the development activities in Iskandar Malaysia**) who have obtained long term immigration pass (i.e.: Employment Pass, Professional Visit Pass, Student Pass, Temporary Working Visit Pass) to work or provide related services that shall benefit and contribute to the development of **Iskandar Malaysia**.

This sticker is also issued to Citizens and Permanent Residents of Singapore who have obtained long term immigration pass (i.e.: Employment Pass, Temporary Working Visit Pass, Student Pass, Professional Visit Pass) which enable them to frequently travel to Malaysia for working, studying and staying.

### **3. VALIDITY AND FEE OF MACS STICKER**

MACS sticker shall be valid for one (1) year from the date of issuance. A RM30.00 fee is charged for every issuance. Payment must be made in the form of cash.

### **4. REQUIREMENTS**

#### a) Long Term Immigration Pass Holder/Dependent/Student

- Completed Application Form (Fill Up Manually)
- Original Passport (**validity must exceed 13 months**)
- Employment/Dependent/Student Pass (**validity must exceed 9 months**)

- One Passport Size Photograph
- Official/Supporting Letter from Company/School/University

Photocopy:

- ✓ The Personal Identification (Passport and I/D)
- ✓ The Employment Pass/Dependent Pass/Student Pass

b) Malaysia My Second Home (MM2H) or Resident Pass

- Completed Application Form (Fill Up Manually)
- Original Passport (**validity must exceed 13 months**)
- Employment/Dependent/Student Pass (**validity must exceed 9 months**)
- Passport Sized Photograph (1)

Photocopy:

- The personal identification (Passport I/D)
- The Malaysia My Second Home or Resident Pass Sticker

c) Spouse Program (Husband,Wife or Children Of Malaysian Citizen)

- Completed Application Form (Fill Up Manually)
- Original Passport (**validity passport must exceed 13 month**)
- Relevant Long-Term Immigration Pass (**validity must exceed 9 month**)
- Original Marriage Certificate (For Spouse)
- Original Birth Certificate (For Children)
- One Passport Sized Photograph

Photocopy:

- ✓ Passport Front Page /Biodata Page
- ✓ Relevant Long-Term Immigration Pass
- ✓ Malaysian Sponsor's Identity Card
- ✓ Marriage Certificate
- ✓ Birth Certificate(For Children)

d) Property Owner

- Completed Application Form (Fill Up Manually)
- Original Passport (**validity must exceed 13 months**)
- One Passport Size Photograph
- Original Official/Supporting Letter from Developer(Sales & Purchase Agreement/Land Title)
- Original K Form (Renunciation of Malaysia Citizenship) from National Registration Department (Jabatan Pendaftaran Negara, JPN) for Applicants Who Has Bought a House or Married Before Renunciation of their Malaysian Citizenship
- Original Marriage Certificate for Spouse (If Name Not Stated In S&P).
- Original Birth Certificate **for Children Under 18 Years Old Only**.
- Visa (If Applicable) - **Validity Must Exceed 9 Month**

Photocopy:

- ✓ The Personal Identification (Passport I/D) & Latest Entry Stamp/Endorsement
- ✓ Sales & Purchase Agreement/Land Title (Where Applicable) Each Applicants
- ✓ Form K: Renunciation of Malaysia Citizenship from National Registration Department (Jabatan Pendaftaran Negara, JPN) for Applicants Who Has Bought a House or Married Renunciation of their Malaysian Citizenship
- ✓ Marriage Certificate for Spouse (If Name Not Stated In S&P).
- ✓ Birth Certificate for Children Under 18 Years Old Only.

## 5. MACS APPLICATION COUNTER

Iskandar Regional Development Authority (IRDA)

#G-01, Block 8

Danga Bay, Jalan Skudai

80200 Johor Bahru

Johor, Malaysia

Tel No: +607-2333000

Fax No: +607-2333001

The opening hours:

**Sunday to Wednesday**

8.30 am - 4.00 pm      Operation Hour

1.00 pm - 2.00 pm      Lunch Hour

8.00 am - 5.00 pm Office Hour

**Thursday**

8.30 am - 1.00 pm Operation Hour

8.00 pm - 3.30 pm Office Hour

**Closed (Friday, Saturday & Public Holiday)**

## 6. RENEWAL OF MACS STICKER

MACS sticker must be renewed before expiry date. To renew MACS, applicants are required to: -

- Obtain the hard copy application form at the MACS counter at IRDA office and fill it up manually.
- Submit the **completed application forms and relevant supporting documents** at MACS counter at IRDA office.
- Furnish one Passport Sized Photograph (with light colored background) at the MACS counter.
- **Be present in person** during application process. Failure to be present to complete the application form (including relevant supporting documents) may result in the delay of process.
- **Bring original documents** for first time application and each renewal. This is **Mandatory**.
- For cases of lost and stolen passports, MACS holder shall follow as above (renewal) procedure.

## 7. CLIENT CHARTER

Completed MACS application shall be processed on the same working day.

### REMARKS:

- Kindly be informed that thumbprint biometric data will be captured upon registration. Thus, **applicants are required to be present in person during application process**. Failure to be present or to complete the application form (including relevant supporting documents) may result in the delay of process.
- Completed MACS application shall be process on the same working day.

- Please note that **PHOTOCOPYING SERVICES ARE NOT PROVIDED** at the MACS Counter at IRDA office. Please ensure that all your supporting documentation are duly photocopied before submitting the application.

**EFFECTIVE 1<sup>st</sup> JANUARY 2018**